

Restart – FAQs for professionals

Keeping families safe at home through early intervention with those causing harm

Is this programme replacing our current perpetrator programme?

No, this pilot stems from a trial ran in response to the Lockdown due to Covid-19, in partnership with Drive and MOPAC. The trial indicated that early identification and engagement of families experiencing domestic abuse may benefit from multi-agency early intervention. This new pilot includes a 4 week early assessment and engagement period, with the view to this leading to a long term perpetrator programme, either in your Borough if available, or commissioned in another Borough.

Which referral form should I use?

The referral form and further information about the referral process can be found [here](#). If you have any questions prior to making a referral in regards to suitability etc. please contact the service provider, Cranstoun at restart@cranstoun.org.uk

Is there any information I can give to service users?

Yes, leaflets about Restart written for service users can be found [here](#).

Does the client need to access housing to be referred?

No, while this pilot has an optional accommodation pathway, this is not a requirement for referral. Accommodation need will be assessed throughout the service for both the perpetrator and victim-survivor.

Will you work with female perpetrators?

Yes, if you wish to discuss individual cases and needs with a Case Manager please contact restart@cranstoun.org.uk. If longer term work is needed beyond the initial 4 weeks, the allocated case worker and partner support worker can continue 1-1 behaviour change support for a further 12 weeks.

What support will the victim-survivor receive?

The service includes an integrated Partner Support Service, provided by Cranstoun. Victim-survivors will be contacted by a Partner Support Worker at the point of referral. From here, they will be asked to meet with the partner support worker face to face to complete risk and needs assessments (including the DASH risk assessment and severity of abuse grid). The Partner Support Worker acts as a link between the programme/case manager (working with the perpetrator) and the victim-survivor. This includes weekly check-ins, onward referrals dependant on risk and need e.g. referral to Marac/Idva, referral to substance misuse services.

Do I need consent to refer?

Yes, consent is required from both the perpetrator and victim-survivor. Contact will only be made once this has been confirmed. The allocated case manager and partner support worker will then complete all information sharing agreements and confidentiality statements.

Will you work with family abuse i.e.: Adult child to mum?

Yes, if you have any questions about specific cases, please email restart@cranstoun.org.uk and request a case consultation with a case manager.

Will you work with LGBT+ clients?

Yes, if you have any questions about specific cases, please email restart@cranstoun.org.uk and request a case consultation with a case manager.